

Having difficulty getting started? See below for common troubleshooting.

(1) Cannot log in:

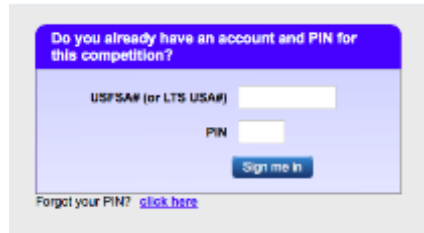
When you are signing in to register for the 2017 FLORIDA OPEN **for the first time this year** use THIS BOX (to the right of your screen):



The screenshot shows a web form titled "Are you new to THIS YEAR'S competition?". It contains the following text: "If you had a PIN for this competition last year, it is no longer valid -- you must create a new account for this year's competition." Below this, it says "Complete this form and we will help you create an account." and "After we collect some information about you, we will assign you a PIN and send it to you in an email." A "NOTE:" section states: "If you do not have your USFSA#, hover the mouse over the help icon for instructions:" followed by a question mark icon. The form includes a text input field for "USFSA# (or LTS USA#)", a smaller text input field for "Enter the text shown in the box below:", a gray box containing the number "449513", and a blue "Create my account" button.

Enter your USFS #, the text shown in the gray box, and click Create My Account. On the next screen you will be given the option to use a PIN from a previous competition (and your personal information will prefill) or to “start from scratch”. Either way, you will have the chance to create a new PIN for 2017 Florida Open if you choose. **Take note of your Florida Open PIN for future use.**

NEXT TIME you log in, you will use this box below with your “new” Florida Open PIN.



The screenshot shows a web form titled "Do you already have an account and PIN for this competition?". It contains the following text: "USFSA# (or LTS USA#)" followed by a text input field, "PIN" followed by a text input field, and a blue "Sign me in" button. At the bottom, it says "Forgot your PIN? [click here](#)".

(2) Proper level is not showing for my event:

Make sure you entered your completed tests and birthdate correctly, and try again 😊

Still having log in challenges? Contact one of us:

Cindy @ 407-766-1024 cindyark1998@gmail.com

Donna @ 386-852-3074 jdpg@bellsouth.net

Please leave a detailed message if we are unable to answer.